

Don't Love It?

Just send it back! We want you to be completely satisfied with every purchase you make. So, if you aren't, for any reason, we aim to make it right. If you return the item in its original condition, complete with its tags and labels, we're happy to give you a refund.

How do I do that?

All you have to do is fill out the little form below and include it in your package. If you're within the United States, feel free to use the return label we provided with the original purchase. Otherwise, for those outside the USA, choose yourself a carrier—preferably one that lets you insure and track the package—pay for the postage, and send it our way!

Then you can sit back, relax, and wait for that sweet refund. We'll credit you for the original purchase price within 10 business days of receiving the return. Full disclosure, though, the refund might take some additional time to actually appear on your statement—it all depends on your bank.

Don't forget your order number! We'll need it to process your return.

Order #: _____

Check the box that best applies to you:

- I've changed my mind about my order:** We're happy to refund your purchase by way of your original form of payment. Apply it towards a new order that you'll really love!
- My item is damaged or incorrect:** Please contact customer service by visiting our online help desk, before returning your merchandise, and we'll do our best to make it right.
- I am returning a gift.** If you receive the item as a gift, please provide your name and email address below. As soon as your return is processed, we'll email you a gift certificate for use on a future purchase with us.

FOR GIFT RETURNS ONLY:

Name: _____

Email: _____

Let us know what you're returning! Fill out the form below with all of your item information:

ITEM(S) BEING RETURNED				
Product ID #	Quantity	Brief Description	Size	Reason Code
Return Codes				
01: DID NOT FIT, TOO SMALL	06: WRONG ITEM SENT	11: RECEIVED TOO LATE		
02: DID NOT FIT, TOO LARGE	07: WRONG ITEM ORDERED	12: ORDERED TOO MANY		
03: CHANGED MIND	08: WRONG SIZE SENT	13: QUALITY		
04: DID NOT LIKE	09: WRONG SIZE ORDERED	14: NOT AS PICTURED		
05: DAMAGED	10: GIFT – DID NOT LIKE/ALREADY HAVE			